

# DOCTORS OFFICE SYSTEMS

BECKER, INC.

December 2009

## NEWS YOU CAN USE:

### Windows 2008 Server, Windows 7 and PPM/POM

We have had several calls from clients and their hardware vendors in the past couple of months about PPM/POM and Windows 2008 Server and Windows 7 software. Windows 2008 Server and Windows 7 are the latest greatest Microsoft technology BUT as with anything from Microsoft, you are best to call us BEFORE you purchase it and let someone install it and shut your system down. Your PPM/POM software was not designed to run on it. Our newest software (SuiteMed) is new technology and runs fine on the new Windows software versions, However PPM/POM has issues with this new technology. Our programmers are looking into how to make changes so your old PPM/POM will run on this new software, but as of this point, our advice to you is that you not purchase it before calling us.



### Billing and Posting Services

As many of you already know, we offer our clients a Billing Service. The advantage is that in many cases we have been able to show the office substantially improved collections (ex: \$500,000 increased collections in a year for a one doctor surgery practice). This is not for everyone, but works well for those clients that are short-staffed, or losing a key person, or just plain tired of the collections roller coaster.

This service means we become your billing department. We call into your server everyday and our staff posts your transactions, processes your claims, follows up on unpaid insurance, and talks to patients about their bill(s). You are still responsible for adding new patient demographics and making appointments in PPM/POM, you just don't have to do the billing.

#### Tip:

When you CANCEL an appt. PPM/POM keeps a record of the original appt. and why it was

cancelled in Appt History. However, if you DELETE an appt. no record of the appt. is kept. Only DELETE an appt. if you made a mistake. Otherwise CANCEL it and give a reason for the cancellation (ex: weather).

### ICD 10 and 8 diagnosis' per claim

Our programming staff is working on these updates for your PPM/POM system. This work will only be done in version 7 of PPM/POM. Most of you are already on ver. 7 so we will be able to provide you with the changes as they come due. If you are not on version 7 of PPM/POM please give us a call so we can assist you in planning to get this update completed. To determine what version of PPM/POM you have, click the word Help at the top of your PPM/POM screen, then click About PracticePoint Manager. You will see the version in white letters.

Ex: Application: Practice Point Manager

Revision No: 7.x.x. (as long as this number starts with 7)



#### Tip:

Patients don't owe money in PPM/POM. The Responsible Party owes the money. Therefore, if you are trying to find out why someone got a statement, be sure to look up the Resp. Party by his/her Acct #, not the patient (Click REGISTRATION then RESP PARTY).

### EMR & the Obama Stimulus Package

The new "Stimulus Bill" provides up to \$44,000 per provider in incentives for doctors who "use electronic medical records effectively". **While all of the details have not been worked out, this means the government is NOT going to help pay for your EHR/EMR software until AFTER you purchase an EHR/EMR and actually can show you are using it in a "meaningful" manner.**

Our new software (SuiteMed) meets and exceeds the requirements of the Stimulus Package. It has the latest certifications and uses new technologies so as to help you qualify for the \$44,000/dr. In fact, we guarantee our software will meet the "meaningful use" and "certification standards" of the ARRA (Stimulus) Plan.

Call 1- 800-366-3756 for more information!